

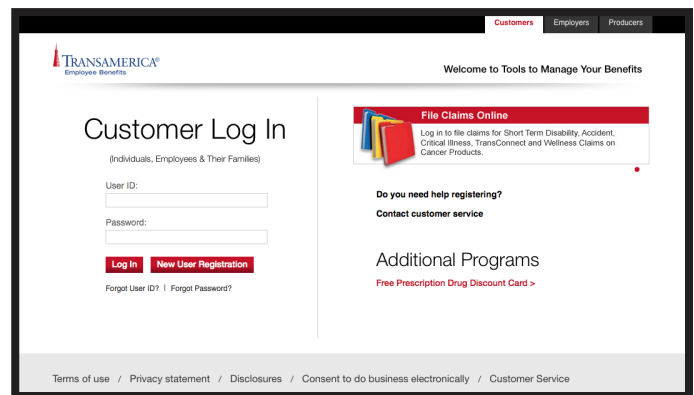
Filing claims online is quick and easy!



Filing a claim shouldn't be complicated.

That's why we've made our online process as simple as possible. With our fast, hassle-free system you can file claims for:

- Supplemental Medical Expense (TransConnect®)
- Short-Term Disability
- Critical Illness
- Accident
- Wellness benefit included in a critical illness, accident or cancer policy



Easy steps for filing claims online:

1. Log in to **www.TEBCS.com** *Not registered? Click "New User Registration" and use your contract (certificate or policy) number and personal information to register.*
2. Click on the policy for which you are filing a claim.
3. Once inside the policy's contract details, click on claims and again on the specific type of claim you want to file.
4. Complete all requested information. If your claim requires a specific form, it will be provided here.

Print a copy of your claim submission for your records, and allow 7-10 days for processing. We'll contact you if we need further information.

If you have additional questions or concerns regarding your coverage, please contact our customer service professionals at **TEBcustresp@transamerica.com**. You can also call (888) 763-7474 between the hours of 7 a.m. to 6 p.m. CST, Monday - Thursday, or 7 a.m. to 5 p.m. CST on Friday.

Online transactions are only available from 7 a.m. to 9 p.m. CST.